



## Vemer SPA Quality, Environment and Safety Policy

VEMER spa decided to adopt an Integrated Quality, Environment and Safety System in compliance with ISO 9001: 15, ISO 14001: 15 and ISO 45001:18 providing suitable human, instrumental and economic resources to pursue the primary goal, the fulfillment of all customer-related requirements, in addition to environmental and workplace safety ones.

All company processes are planned to pursue continuous improvement of customer satisfaction, of environmental impacts and of working conditions in OSH field.

The Integrated Policy document aims to be the framework for comparing and periodically reviewing the goals to improve the QES system that are:

- To constantly analyze the context in which the organization operates to focus the goals to be achieved in the various areas
- To plan the processes on the basis of Risk Analysis and opportunities that are periodically assessed and checked.
- To increase the existing market penetration (especially through the Electrical Equipment Wholesaling) and to enter new markets (particularly outside Italy) creating profit;
- To create a corporate image able to offer in a original and transparent way the developed and proposed to customers products;
- To build customer loyalty offering products and services dedicated to specific needs;
- To prepare, constantly update and apply the requirements of the Quality System, Environment and Security documentation;
- To constantly evaluate the inclusion of human resources with those necessary skills to effectively and efficiently carry out all the processes described in the Quality System, Environment and Security documentation;
- To monitor the employee satisfaction considering their needs and expectations;
- To involve all staff and employees, including temporary staff, through constant information and training activities concerning with culture and with organizational and management techniques to pursue continuous improvement of processes;
- To purchase products, materials and services from suppliers able to meet the highest quality at a competitive price;
- To check and to analyse the data coming from the application of the Quality System, Environment and Security and the offered product ;
- To monitor systematically the customer satisfaction level and and the reaffirmation of the objectives and targets in environment and security field;
- To introduce and to maintain all the necessary actions to assure that the carried out activities meet the legal requirements, in particular way in respect of the security in the work place, in the sold products and in the environment

The management guarantees all the necessary efforts to effectively develop the quality management system involving the entire organization

Feltre, 15/03/2018

Enzo Brignoli

President and Managing Director

A handwritten signature in blue ink, appearing to be "EB", is written over the printed name and title.